



Extended System and Product Warranty

The Opus Cabling Systems Warranty can provide an extended 25-year product and applications assurance of compliance with the industry performance standard appropriate to the class of cabling installed. The Opus Cabling Systems Warranty is only available when the said system is designed, supplied and installed by an accredited Opus Cabling Partner.

Product Warranty

Opus Cabling Systems warrants, for a period of twenty-five (25) years from the Certification Date (the "Warranty Period"), that Products in the Registered System shall be free from defects in materials or workmanship subject, to the terms and conditions below and the terms, conditions and limitations of Opus Cabling Systems's Limited Product Warranty in effect at the date of sale.

Application Warranty

During the Warranty Period, the Registered System will meet or exceed the specifications set forth in the System Specification.

System Warranty Requirements

The System Warranty applies only to Products that are: (i) installed by an accredited Opus Cabling Partner, at the location listed on the System Warranty Certificate; (ii) installed in compliance with industry guidelines, engineering and installation procedures, and the specifications for the Application and the System Specification; (iii) designed, installed, and maintained in compliance with the applicable industry standards as set forth in the System Specification; (iv) not subject to conditions that exceed the individual Product Specification(s); (v) used at the original site of installation; (vi) tested pursuant to industry standards and applicable Opus Cabling Systems testing requirements and satisfactorily pass such tests; and (vii) not otherwise expressly excluded or invalidated under the System Warranty Terms and Conditions.

To qualify for a System Warranty, all documents, including the prescribed System test results, must be submitted to Opus Cabling Systems for review within sixty (60) days of installation, and registration for the System Warranty must be applied for with Opus Cabling Systems within ninety (90) days from the date the installation is complete. Opus Cabling Systems, in its sole judgment, shall determine if the System Warranty Requirements have been met. Opus Cabling Systems's approval of a System Warranty shall be evidenced by a numbered registration System Warranty Certificate issued by Opus Cabling Systems. In the event a System Warranty Certificate is issued and Opus Cabling Systems subsequently discovers that any of the System Warranty requirements were not met, then the System Warranty shall be void.

In the event of a problem with the installation, the end user should contact the Opus Cabling Partner who installed the system. They will undertake a site survey to establish the extent of the problem and the actual cause. The Opus Cabling Partner shall contact the Opus Cabling Warranty team to notify them of a potential problem.

Opus Cabling reserve the right to detail specific testing that shall be carried out by the installer, conduct a site visit, request samples, have suspected faulty product returned to Opus Cabling. Failure to comply with these requirements may, at the sole discretion of Opus Cabling, invalidate the claim. If any of the reported links have been tested with a 3rd party certified tester, Opus Cabling also reserves the right to make comparative tests using our own manufacturer-calibrated equipment.

If it is found that installed Opus Cabling product covered by a valid warranty is at fault, then the Opus Cabling Partner will supply replacement product to resolve the problem at no cost to the customer.